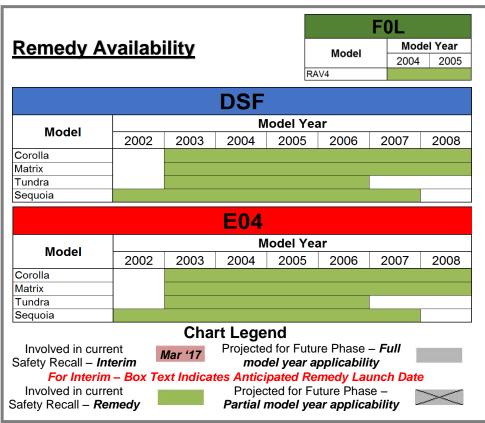


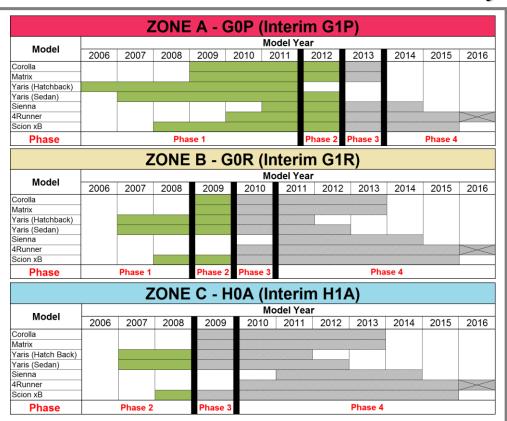
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ASM Quick Reference Guide — Overall Takata Status Summary





Parts Availability

| Campaign | Restriction | |
|----------|---|--|
| DSF | | |
| E04 | There are currently no part order limitations (DOS/MAC) no delivery delays for dealers. | |
| F0L | | |
| G0P | Currently on MAC. | |
| G0R | Currently on MAC: 4Runner: <i>04007-14335</i> , <i>04007-58135</i> , <i>62220-35030-B0</i> and <i>62220-35030-E0</i> | |
| HOA | 4Rufflet. 04007-74333, 04007-36733, 02220-33030-B0 and 02220-33030-E0 | |

Customer Vehicle Towing Availability

Toyota is offering towing services to customers that reside in areas where dealerships are not located within reasonable traveling distance.

Towing can be claimed under the following Op. Codes as sublet type "TW" in the event the customer requested vehicle pick up.

If towing expenses are greater than \$250, the dealer's DSPM should provide authorization.

| ı | Campaign | Remedy Op Codes | Towing Sublet Type |
|---|----------|---|--------------------|
| ı | DSF | AGG48B, AGG48G, and AGG48W | |
| ı | E04 | AGGC7B, AGGC7G, and AGGC7W | |
| ı | F0L | BGG22A | "TW" |
| ı | G0P | BGG23J, AGGC7K, AGGC7D, AGGC7U and AGGC7V | IVV |
| ı | G0R | BAG23A, BGG23D and BGG23K | |
| ı | H0A | BKG23J and BKG23D | |

Dantal Availability

| Rental Availability | | |
|---|--|--|
| G0P/G0R/H0A | | |
| 1.Claims for G1P and G0P rental must be filed under campaign designation <i>GCP</i>. 2.Claims for G1R, G0R, H1A and H0A rental must be filed under campaign designation <i>GCR</i>. 3.Dealers must continue to use the correct opcode in sequence based on the number of days the customer has been using the rental. | | |
| Example: Rental claim is covering days 91-120, dealer should use opcode AGGG0D for Campaign G1P. | | |
| These opcodes must be used in the correct sequence or the claim will be rejected. 4.Refer to the table below to determine the correct opcode for the claim. | | |
| | | |

If parts are not available due to back order, a loaner vehicle or alternative transportation through the Toyota Rent-A-CAR (TRAC) can be claimed for \$35 per day for a maximum of 4 days under sublet type "RT." Per day expense exceeding \$35 or loaners exceeding 4 days, requires DSPM authorization.

| Campaign | Rental Sublet Type |
|----------|--------------------|
| DSF | |
| E04 | "RT" |
| F0L | |

GCP Rental GCR Rental **HCA Rental Description** Op. Code Op. Code Op. Code AGGG0A BGG26A Vehicle Rental: 1-30 Days AGGG0B BGG26B Vehicle Rental: 31-60 Days AGGG0C BGG26C Vehicle Rental: 61-90 Days AGGG0D BGG26D Vehicle Rental: 91-120 Days AGGG0E BGG26E Vehicle Rental: 121-150 Days AGGG0F BGG26F Vehicle Rental: 151-180 Days AGGG0G BGG26G Vehicle Rental: 181-210 Days AGGG0H Vehicle Rental: 211-240 Days BGG26H Vehicle Rental: 241-270 Days AGGG0J BGG26J AGGG0K BGG26K Vehicle Rental: 271-300 Days Vehicle Rental: 301-330 Davs AGGG0L BGG26L AGGG0M BGG26M Vehicle Rental: 331-360 Days AGGG0N BGG26N Vehicle Rental: 361-390 Days AGGG0P BGG26P Vehicle Rental: 391-420 Days AGGG0Q BGG26Q Vehicle Rental: 421-450 Days AGGG0R BGG26R Vehicle Rental: 451-480 Days BGG26S Vehicle Rental 481-500 Days AGGG0S

NOTE: Rental invoice MUST be attached to all rental claims. These claims may be subject to debit if rental invoice is not attached.